



HÔTEL ALCYON
★★★

GENERALS CONDITIONS OF SALE

BOOKING

Your booking will be considered as definitive when we receive the deposit of around 30 % of the total of your stay.

The deposit is deductible from the sum total at the end of your stay.

All the bookings are maintained until 6 pm. Thanks for telling us in case of late arrival.

The manager can cancel every booking if we don't have a payment method in order to guarantee the reservation.

Rooms are available from 3.00 pm the day of arrival and should be left at the latest at 11.30 am.

CANCELLATION

You can cancel your booking 48 hours before your arrival date without any fees. For July and August and long holiday weekend the period is 72 hours to cancel without any fees.

If you cancel your booking in a lower delays :

The deposit will be conserve.

The reception can debit you credit card who as served as a guarantee to your reservation (in case of emergency, see with the manager of the hotel, If your reservation is not a no cancellable and no refundable.

SHORTEN STAY

In case of an early departure, 30% of the price of the room per night will be charged.

In case of sickness, death or any other case of emergency, we ll ask you a certificate in order to pay you off the whole deposit.

NO SHOW

Minimum one night will be debit to the guest in case of no show the day of arrival.

DOGS

We accept only dogs of small height and only on request. The owner is responsible of his dog and must be lead in the whole hotel.

Every damage will be charge to the owner.

An extra cost of 9€ est applied of the rate of the room.

PAYMENT

You can pay by cheque in euro or by credit card (visa, eurocard/mastercard, American express), cash and 'chèques vacances'.

Concerning long-stay (higher than 7 days) a weekly invoice has to be paid by the client and the balance will be paid at the end of the stay.

Every rooms are non-smoking (a room with terrace can be asked).